

Conference Report

Attendee Name _____

Attendee Title and Department _____

Benefits of attending Contact Center Demo 2017

Identify several specific benefits to the organization you are bringing back with you as a result of your manager's approval to attend the conference. The best benefits align with your company or department's core business goals.

1.

2.

3.

New knowledge gained

Refer to your session and exhibitor notes. List at least three piece of new information you're bringing back to work with you as a result of attending the conference.

1.

2.

3.

New business relationships:

List a few key contacts you made during the conference. You might include peers, presenters/industry experts, and vendors. Include the contact type, name, business, contact information and a brief description.

1.

2.

3.

Action items

List the top action items you want to pursue or implement as a result of attending the conference. Topics may include meetings with your manager or supervisor, training your employees or peers, or setting follow-up meetings with vendors or new business contacts

1.

2.

3.