

## Web Study



	People Management	Operations Management	Leadership & Business Management	Customer Relationship Management
<b>3rd Qtr. 2010</b>	Wednesdays, July 14-August 25 each session begins at 1:00am EST (skipping August 11)		Wednesdays, July 14-August 25 each session begins at 10:00am EST (skipping August 11)	
<b>4th Qtr. 2010</b>		Wednesdays, Sept. 25-Nov. 10 each session begins at 1:00pm EST (skipping October 27)		Wednesdays, Sept. 25-Nov. 10 each session begins at 10:00am EST (skipping October 27)
<b>1st Qtr. 2011</b>	Wednesdays, January 19-March 2 each session begins at 10:00am EST (skipping February 16)		Wednesdays, January 19-March 2 each session begins at 1:00pm EST (skipping February 16)	
<b>2nd Qtr. 2011</b>		Wednesdays, April 7-May 19 each session begins at 10:00am EST (skipping May 5)		Wednesdays, April 7-May 19 each session begins at 1:00pm EST (skipping May 5)

Each course is \$895 per person and includes a study guide, six online sessions, quizzes, and application assignments.

- Each session is 60 or 90 minutes in length.
- We recommend taking one web study course per quarter.
- At the conclusion of each web study course, you will be prepared for the corresponding CIAC assessment exam.
- The CIAC certification exams are purchased separately.

**For more information, please visit [www.icmi.com](http://www.icmi.com)  
or contact our Customer Care Center at  
800-672-6177 | [icmi@icmi.com](mailto:icmi@icmi.com)**